

ManageEngine IT360^{BETA} Fact Sheet

Introduction

ManageEngine IT360^{BETA} is an integrated business service management solution for small, medium and large scale enterprises providing you with in-depth visibility into your business IT infrastructure. ManageEngine IT360^{BETA} covers a wide range of services such as application performance management, in-depth monitoring of performance and availability of network devices, bandwidth utilization and provide you with real-time network behavior and its impact on your business services. Its ITIL based service desk offers best practices to make sure that your IT Service has high uptime.

Copyright © 2009 AdventNet Inc. ManageEngine IT360

ManageEngine IT360^{BETA} Capabilities

Application Servers	Servers	Databases
JBoss 3.2.x, 4.0.x & above	Windows 2000, 2003, 2008, XP, NT, Vista	Oracle 8.x, 9i, and 10g
Tomcat 3.x, 4.x, 5.x, 6.x	Linux	MySQL 3.23.x, 4.x, 5.x
WebLogic 6.1, 7.x, 8.x, 9.x, 10.x	Sun Solaris	MS SQL 2000, 2005
Glassfish Server	IBM AIX	IBM DB2 8.x
Sliverstream	IBM AS/400, iSeries	Sybase
WebLogic Integration 8.x	HP-Unix	Database Query
WebSphere 5.x, 6.x	Tru64 Unix	

ManageEngine IT360^{BETA} Fact Sheet

Oracle AS 10g	FreeBSD
Microsoft .NET	Mac OS

ERP	Web Server / Services	Services
SAP	SOAP Web Services	JMX Applications
SAP CCMS	Apache Server	Service Monitoring
	IIS Server	Ping Monitor
	PHP	SNMP
	Other Web Servers	Telnet
		Active Directory

Custom Applications	Websites	Mail Servers
Custom MBeans in WebLogic, WebSphere, JBoss, or any JMX-enabled Server	URL Monitoring	Exchange Server
Custom applications that consists of JMX MBean and SNMP OID data sources	URL Sequence Monitoring	Other Mail Server
Custom scripts and QEngine scripts	URL Content Monitoring	
Database Query monitoring		

Supported Network Device Vendors

Cisco, 3Com, Riverbed, Entrasys, Foundry Networks, Juniper Networks, Huawei, Alcatel, HP, Nortel, NEC and [much more](#).

ManageEngine IT360^{BETA} Fact Sheet

ManageEngine IT360 BETA
Change Password | Logout [admin] | Help | About | License | Feedback | Support

Home
...Search...

Tree View | Plasma View @ | Global Business View @

Home > Travel Lookup

Summary | Business View | Troubleshoot

Summary

Name	Travel Lookup
Availability	⬇ Down
Health	✖ Health is critical. Root Cause : 1. Health of Serial0/0(Cisco3620) is critical
Description	This business service is critical to Travel Lookup business.
Owner	admin
Created on	Feb 27, 2009 5:35 PM
Last Modified	Feb 27, 2009 5:42 PM
Location	-

[Add SubGroup](#) | [Associate/Remove Resources](#) | [Configure Alerts](#) | [Edit](#) | [Delete](#)

Overall Availability

■ Downtime 2 Hrs 14 Mins 53 Secs
■ Uptime 23 Mins 24 Secs

Health & Availability

Networks ⬇ 1/7	Servers ⬆ 0/1	Applications ⬆ 0/1
---	--	---

⬆ UP ⬆ Warning
⬆ Down ⬆ Critical

Recent Alerts

Name	Type	Status	Message	Time
Cisco3620	Cisco 3620	⚠	Interface Serial0/0 is down	Feb 27, 2009 5:51 PM
Catalyst2900	Cisco Catalyst 2924XLV	⚠	Ports 3, 4, 5, 9, 11, 12, 13, 14, 15, 16, 17, 18, 19, 2	Feb 27, 2009 5:51 PM
Serial0/0(Cisco3620)	Interface	✖	Health is critical	Feb 27, 2009 5:59 PM

Networks

Name	Type	Availability	Health	Today's Availability
Catalyst2900	Cisco Catalyst 2924XLV	⬆	⚠	<div style="width: 100%; height: 10px; background-color: green;"></div> 100.0%
Cisco3620	Cisco 3620	⬆	⚠	<div style="width: 100%; height: 10px; background-color: green;"></div> 100.0%
FastEthernet0/1(Cisco3620)	Interface	⬆	✔	<div style="width: 100%; height: 10px; background-color: green;"></div> 100.0%
FastEthernet0/0(Cisco3620)	Interface	⬆	✔	<div style="width: 100%; height: 10px; background-color: green;"></div> 100.0%
Serial0/0(Cisco3620)	Interface	⬇	✖	<div style="width: 11.01%; height: 10px; background-color: red;"></div> 11.01%
Serial0/1(Cisco3620)	Interface	⬆	-	<div style="width: 100%; height: 10px; background-color: green;"></div> 100.0%
Null0(Cisco3620)	Interface	⬆	✔	<div style="width: 100%; height: 10px; background-color: green;"></div> 100.0%

Servers

Name	Type	Availability	Health	Today's Availability
adventaix.india.adventnet.com	AIX	⬆	✔	<div style="width: 100%; height: 10px; background-color: green;"></div> 100.0%
app-w2k1.india.adventnet.com	Unknown	⬆	✔	<div style="width: 100%; height: 10px; background-color: green;"></div> 100.0%

Applications

Name	Type	Availability	Health	Today's Availability
app-w2k1.india.adventnet.com_ORACLE-DB-ser...	Oracle	⬆	✔	<div style="width: 100%; height: 10px; background-color: green;"></div> 100.0%

Copyright © 2009 AdventNet Inc. ManageEngine IT360

ManageEngine IT360 Business Service

ManageEngine IT360^{BETA} Fact Sheet

System Requirements

Minimum System Requirements

Processor Speed 1.6 GHz	Memory 4GB	HD Space 20GB
-------------------------	------------	---------------

Recommended System Requirements

Processor Speed 2.0 GHz	Memory 8GB or more	HD Space 40GB or more
-------------------------	--------------------	-----------------------

Product References and Contact Information

Product Website	http://www.manageengine.com/it360
Live Demo	http://it360demo.manageengine.com/
User Forum	http://forums.adventnet.com/viewforum.php?f=148
Troubleshooting	http://www.manageengine.com/it360/troubleshoot.html
Online Help	http://www.manageengine.com/it360/help/index.html
ManageEngine IT360 Wiki	http://meit360.wiki.zoho.com/
Blogs	http://blogs.manageengine.com/it360
Twitter	http://twitter.com/it360